

Eunjoo (EJ) Seo

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EDUCATION

Indiana University	<i>Aug 2024 - Present</i>
<i>Ph.D. in Information Systems (Advisor: Dr. Antino Kim)</i>	Indiana, United States
McGill University	<i>Sep 2022 - Apr 2023</i>
<i>Exchange Student in Mathematics and Statistics</i>	Montreal, Canada
Korea University	<i>Mar 2019 - Feb 2024</i>
<i>B.A. in Statistics and Economics (dual degrees)</i>	Seoul, Korea

RESEARCH INTERESTS

Applications: AI-Mediated Communication, Human-AI Interaction, AI Philosophy
Methods: Lab and Field experiments, Econometrics

AWARDS, GRANTS, AND SCHOLARSHIPS

Kelley School of Business
KSB Operations and Decision Technologies PhD Fellowship for Travel Grant (\$600), 2025
KSB Research Data Grant: Enhancing Information Security Compliance in Workplace Communication Through Generative AI (Co-PI; \$5,000), 2025
KSB Research Data Grant: Enhancing Human Communication Through Context-Aware Generative AI (Co-PI; \$4,000), 2024
KSB Operations and Decision Technologies PhD Fellowship (\$4,000), 2024-2025
KSB Doctoral Fellowship (\$1,000), 2024-2025
Dean's Fellowship (\$4,000), 2024-2025

Korea University
Dean's Fellowship, 2024
Global Talent Scholarship, 2021
Academic Excellence Scholarship, 2019-2020
Dean's List, 2019

Statistical Society of Canada
Travel Award, 2023

Korea Rural Economic Institute
Research Grant, 2021

Institute for Manufacturing, University of Cambridge
Best Presentation Award(1st Place), 2021

WORKING PAPERS

1. **Seo, E.** and Kim, A., "Speak Up and Heads Up: A Context-Aware Language Intervention Using Generative AI in Workplace."
2. Kim, A., **Seo, E.**, Kim, C., Moon, S., Lee, T., and You, S., "Depth Over Dialogue: How Chatbot Communication Styles Shape User Experience in Public Services."
3. **Seo, E.**, Kim, A., Brown, N., "Context-Aware Security Copilot: Using Generative AI to Enhance Workplace Communication Security and User Experience."

CONFERENCE PRESENTATIONS

- "How Chatbot Communication Styles Shape User Experience in Public Services", SIG AI Workshop at ICIS, Nashville, TN (Dec 2025)
- "Generative AI-Mediated Workplace Communication", KrAIS Workshop, Busan, South Korea (June 2025)

OTHER PRESENTATIONS

- "AI, Dating, and the Future of Relationships", IU Center of Excellence for Women & Technology, Bloomington, IN (Nov 2025)
- "Using Generative AI-Powered Security Copilot to Enhance Workplace Communication Security", First year paper presentation, Bloomington, IN (Oct 2025)

SERVICES

Reviewer

International Conference on Information Systems (ICIS), 2025

Volunteer

Korean Chapter of the Association for Information Systems (KrAIS) Summer Workshop, 2023

RESEARCH EXPERIENCE

Desautels Faculty of Management, McGill University

Research Intern, Advisor: Dr. Warut Khern-am-nuai

Jan - Apr 2023

Montreal, Canada

Applied Econometrics Lab, Korea University

Undergraduate Researcher and Team Lead, Advisor: Dr. Byeongseon Seo

May - Sep 2021

Seoul, Korea

PROFESSIONAL EXPERIENCE

Datumo, Inc.(Kids App Based on LLM)

AI Team Research Intern

Mar - May 2024

Seoul, Korea

FuturePlay (Venture Capital)

Venture Capital Research Analyst

Mar - Jul 2022

Seoul, Korea

LG International (Trading)

Strategy Intern

Jan - Feb 2022

Seoul, Korea

SKILLS

Languages: Korean, English, French

Programming Languages: Python, R, OCaml